

2. Warranty instructions

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Warranty object

Vehicle manufactured by GAC MOTOR, and sold and serviced by GAC MOTOR authorized dealer.



Caution

If you do not fill the warranty certificate and make the warranty registration, we have the right to refuse to provide warranty services for you.

The warranty services are provided to the owner of a new vehicle (if the vehicle owner changes within the warranty period, the warranty is still valid).

Warranty Period

The warranty period refers to the period or distance calculated from the date the dealer issues the purchase invoice.

Basic warranty period of non-commercial vehicle: 60 months or 150,000 km (whichever comes first).

Basic warranty period of commercial vehicle : 12 months or 150,000 km (whichever comes first).

Warranty period of wear & tear and consumable parts

Wear & tear and consumable parts	Warranty period (whichever comes first)
Battery and remote control battery	6 months or 10,000 km
Air cleaner element, oil filter, fuel filter, A/C filter, bulb, spark plug, fuse, tire	3 months or 5,000 km
Drive belt, brake lining, clutch plate, front wiper, brake disc	6 months or 5,000 km

Warranty coverage

The warranty liability of GAC MOTOR is to repair product, including:

1. Repair or replacement of parts being considered defective by GAC MOTOR.
2. Repair of paint on vehicle body being considered defective by GAC MOTOR.
3. Labour cost for the above repair.

Warranty terms

1. When verifying the warranty items, the GAC MOTOR dealer will consider the following conditions that are outside the warranty coverage of the GAC MOTOR:

- Use of vehicle in a country or region other than that where the vehicle is sold.
- Vehicle damage caused by the maintenance, repair and adjustment performed in places other



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- than the GAC MOTOR dealer.
 - Vehicle defects caused by use of parts, lubricating grease and liquids other than genuine ones specified by GAC MOTOR.
 - Vehicle damage caused by negligence, improper handling and the driving methods other than those specified in the Owner's Manual or the operation outside the limit operating range (such as maximum load and seating capacity) of the vehicle.
 - Vehicle damaged caused by application of corrosive or low-quality cleaning agent.
 - Modification, addition, adjustment and removal of the vehicle prohibited in the *Owner's Manual* without the approval of GAC MOTOR.
 - Vehicle damage caused by abnormal use, improper handling, negligence or the operation performed by the unqualified or unskilled driver and the application for races (such as vehicle race or motor rally)
 - Sensation problems that do not affect the vehicle performance.
 - The warranty of GAC MOTOR does not cover the sensation problems that do not affect the quality, function or performance of products.
 - Any damage caused by improper storage or transportation.
- Vehicle defects caused by the natural disaster, fire, traffic accident, theft and the secondary damage incurred.
 - Vehicle damage caused by the environmental conditions other than the normal operation conditions of household automobiles (such as air pollution, chemical compound, guano, sea salt or other corrosive substance).
 - Vehicle corrosion or fault caused by the water immersion.
 - Vehicle surface corrosion caused by the flying stone or external scratch.
2. The warranty does not cover the maintenance items, fluids and auxiliary materials that are not necessary for the warranty and maintenance.
3. The warranty does not cover the following incidental charges.
For example:
- Expenses for communication, mediation, meal and accommodation because of a fault.
 - Any relevant personal injury or property damage
4. GAC MOTOR reserves the right to determine the repair methods and warranty coverage.
5. All parts under the warranty coverage are the property of GAC MOTOR.
6. The fuel, lubricating grease and fluids specified by GAC MOTOR shall be used.

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Caution

To avoid the dispute over the warranty liability, please note that:

- The dispute over the warranty liability may arise if the vehicle is not subject to regular maintenance and inspection at a GAC Motor dealer according to the *Owner's Manual and warranty and Maintenance Manual*.
- The dispute over the warranty liability may arise if the user changes the original state of fault deliberately after the fault occurs so that the fault cannot be identified or the user has fraudulent behavior.

Caution

- The dispute over the warranty liability may arise if the vehicle is sent to any places other than GAC MOTOR dealer for maintenance and repair
- The vehicle that has not received first maintenance (referring to the maintenance within 5,000km or 3 months (whichever comes first)) will be rejected for free first maintenance

Please bring this manual with you when you go to the GAC MOTOR dealer

2.3 Obligations of GAC Motor dealer

Fill in the Warranty Certificate contained in this manual and explain the warranty procedures of GAC MOTOR vehicle when delivering a new vehicle to the user.

Explain the importance of regular maintenance fully to the user.

Ensure that any maintenance and repair can be completed according to the standard specified by GAC MOTOR, whether they are covered under the warranty or not.

For the damage or defects under the warranty coverage, the dealer should provide necessary vehicle repair or treatment to the user.

2.2 Responsibilities of Vehicle owner

1. Bring your vehicle to the GAC MOTOR dealer for first maintenance within 5,000 kilometers or 3 months (whichever comes first).
2. Make sure that your vehicle is maintained and inspected at the GAC MOTOR dealer according to the regular maintenance schedule in this manual.
3. Get any fault of your vehicle is maintained and at the GAC MOTOR dealer in time, which may be covered under warranty.

3.1 Maintenance instructions**3.1 Agreement on first maintenance**

The first maintenance must be completed within 5,000 kilometers or 3 months (whichever comes first)
The first maintenance is provided by GAC MOTOR free of charge. Please bring this manual and the first maintenance electronic voucher to the GAC MOTOR dealer for first maintenance. The first maintenance includes:

1. Change the engine oil, and replacing the drain bolt washer and oil filter.
2. Replacing the transmission press filter (7WDCT)
3. Checking and adding:
 - coolant
 - brake fluid
 - windshield washer fluid
4. Checking
 - battery (check the battery condition with the special tool, check whether the connections to the positive and negative battery terminal are firm and check the battery voltage)
 - operation of parking brake and brake pedal
 - dust cover of transmission drive shaft for leakage or damage
 - tightening condition of wheel fixing bolt

- wear pattern of the tire/hub (including the spare tire), and carrying out tire rotation and correcting the tire pressure when necessary
 - whether the connection of steering tie rod is firm
 - drive shaft connecting bolt and intermediate bearing bracket (4WD)
 - tightening condition of chassis bolt
 - operation of wiper/washer (adjusting the nozzle when necessary)
 - whether there are leaves or other debris on the surface of the wiper cover
 - operation of interior and exterior lamps and electrical consumers of vehicle body
 - thickness and wear pattern of the brake disc and brake lining
5. Cleaning the air cleaner element
 6. Self diagnosis:
 - Read OBD in-use monitoring data
 - Check the fault message with the professional diagnostic scan tool